Desk/3500

Deliver a simple and reliable payment experience at the counter







The Desk/3500 offers a seamless payment experience. It leverages the Telium application portfolio and complies with future security standards.

Highest security

The Desk/3500 is PCI-PTS 5.x certified. Its Telium TETRA OS uses the latest cryptographic schemes with future-proof key length.

All payment options

The Desk/3500 enables NFC couponing and wallet use cases, in addition to EMV Chip & PIN, swipe and contactless.

User-friendly and intuitive interface

Featuring intuitive card readers and applications menu, it provides a seamless payment experience.

Compatible with Ingenico's suite of services

The Desk/3500 works in unison with Ingenico's supporting service platforms, meaning merchants will have access to business services such as estate management reporting. Software updates and day-to-day support deliver a hassle-free experience for those using this innovative series.

Maximized network availability

In addition to Ethernet and modem, the Desk/3500 offers an Ethernet/modem and Wi-Fi/Ethernet/ Modem models. With it, network availability and communication costs are fully optimized.

TETRA

Seamless NFC payment

The Desk/3500 boosts NFC payment by offering to customers a seamless experience through a dedicated contactless card reader zone and faster transaction flows.

Secure Telium TETRA OS

Backed by 40 years of experience and with its user-friendly interface, the Telium TETRA operating system includes the best security mechanisms embedded to protect transaction privacy and leverages Ingenico's unique portfolio of payment applications.

The Desk/3500 Series is supported by our Cloud Services



Processor	Application & Crypto processor	• Cortex A5	<
Memory	• Internal	• 256 MB Flash, 128 MB RAM	v
os		• Telium TETRA	 ✓
SAM		• 2 SAM	~
Card Reader(s)	 Magstripe Smart card Contactless 	 ISO 1/2/3, 500K lifespan EMV Level 1, 500K lifespan EMV Level 1 compliant 	8 8 8
Display	• Color	• 2.8" display, backlit, QVGA (320×240 pixels)	<u> </u>
Keypad		 20 ergonomic keys, raised marking, backlit 	⊘
Audio	• Buzzer		~
Thermal Printer	 Speed in lines/s Paper roll cage 	• 20 lines/s • 58 mm width x 40 mm	

Terminal Connectivity	• Wireless • Wired	• Wi-Fi • Dial-up MODEM • Ethernet 10/100 base T	Optional v v
Terminal Connections	• USB • Power Supply • Serial	 1 USB Host 1 USB Slave Dedicated power Jack 1 RS232 	> > > >
Power Supply		• 24W	<
Terminal Size		• 7.3×2.6×3.2×2.6'' (187×82×68 mm)	~
Weight		• 12 oz (340 g)	<
Environment	 Operating Temperature Storage Temperature Operating 	 32°F to 104°F (0°C to +40°C) -4°F to 131°F (-20°C to +55°C) 85% non-condensing 	<!--</th-->
	Humidity	at 104°F (+40°C)	
Accessories	 Magic Box Privacy shield 	• 1xRS+ 1xPower+1xEth.+1xLine In • Field upgradable	Optional Optional
Security		• PCI PTS 5.x	~





